

Chairman's announcement

CQC Inspection of Wiltshire Children's Community Services in Wiltshire

A team of CQC inspectors visited Children's Community Healthcare Services in April this year as part of a comprehensive inspection. The CQC have now published their report following that inspection and have rated the services provided by Virgin Care as 'good', with 'outstanding' for care.

Inspectors noted the robust, visible person-centred culture within children's community services. They reported that staff always focussed on the needs of children and young people and put them at the heart of everything they did. Children, young people and their parents and carers also reported that they were fully involved in their care and treatment and that relationships with staff were strong, caring and supportive.

The inspection report has also provided areas for improvement, including our joint strategic work on developing an integrated therapy service. Many of the proposed improvements are already part of the transformation plans shared with the Health and Wellbeing Board earlier this year. These will be fully implemented following the recent agreement on an estates strategy.

I am sure you will join me in thanking every one of our colleagues working in children's community services for their hard work and dedication in delivering such a good service to support children and families in Wiltshire.

The full report can be read here:

http://www.cqc.org.uk/sites/default/files/new_reports/AAAG7848.pdf